# Access to Justice, Professional Consciousness & Legal Education

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#### Access to Justice – a "crisis" in Canada

- Approximately 50% of people will experience a legal problem over any given 3 yr. period
- Marginalized groups (e.g. lowincome; disabled, aboriginal, etc.) experience a greater number of legal problems
- There is an increasing number of self-represented litigants in the court room (who are not there by choice).
- Unmet legal needs come with substantial economic and social costs.



### Access to Justice – a shifting policy landscape



#### A new policy landscape – key features

- Use a more expansive definition of access to justice.
- Put the public first
- Collaborate and cooperate
- Simplify and make the system sustainable
- Focus on action-oriented response
- Focus on outcomes



## Another way of looking at it...

- Subject: provider to user
- Object: back-end to front-end
- Method: isolation to collaboration
- Content: process to outcome
- Accessible: complex to simple
- Outlook: unsustainable to sustainable



The "Culture Shift" & the challenge for legal professionals

# Need a shift in professional consciousness.

- Need to see the profession differently.
- Need to see the way we provide services differently.
- Need to take seriously "public interest" and "access to justice" as the underlying interest of the profession – not a subtopic or subproject.

#### Why?

- We have a different public, with different needs.
- People are demanding different services.

## The Role of Legal Education - learning to "think" like a lawyer

#### **Guiding Principles For Change**

- 1. Put the Public First
- 2. Collaborate and Coordinate
- 3. Prevent and Educate
- 4. Simplify, Make Coherent, Proportional and Sustainable
- 5. Take Action
- 6. Focus on Outcomes

#### Some Ideas...

- Program offerings that facilitate the new paradigm.
  - \* Renewed energy towards law, family & relationships
- Encourage clinical education (but not at the expense of legal theory).
- Teach pluralism as a founding principle not a subtopic.
- Teach students how to be innovators.



# Thank you.

#### Contact Us

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