

# EVERYDAY LEGAL PROBLEMS AND THE COST OF JUSTICE IN CANADA: MEDICAL TREATMENT

## BASED ON FINDINGS FROM THE EVERYDAY LEGAL PROBLEMS AND THE COST OF JUSTICE IN CANADA SURVEY:

Within a three-year period, almost 610,000 Canadians over the age of 18 experience one or more serious problems that are difficult to resolve with respect to poor or incorrect medical treatment at a hospital, by a doctor, or by a dentist.

*Of the medical treatment problems experienced by Canadians:*

ABOUT  
**288,000** relate to **treatment received while hospitalized.**

ABOUT  
**54,000** relate to a **problem or difficulty obtaining discharge from a hospital.**

ABOUT  
**64,000** relate to **restrictions or conditions placed on being able to be discharged from a hospital.**

ABOUT  
**300,000** relate to **care received or with care not received after being released from a hospital.**

ABOUT  
**300,000** relate to experiences **being hurt or harmed while being treated by a physician or a dentist.**



For more information, please visit,  
Canadian Forum on Civil Justice, "Cost of Justice," online: <[www.cfcj-fcjc.org/cost-of-justice](http://www.cfcj-fcjc.org/cost-of-justice)>

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*“This research ... by the Canadian Forum on Civil Justice will be essential in helping us understand the true extent of the problem of cost and how it impacts on the justice system. I believe that it will prove to be of great assistance to ... identify concrete solutions to the problem of access to justice.”*

– The Right Honourable Beverley McLachlin, P.C., Chief Justice of Canada (2011)

The Canadian Forum on Civil Justice is a national not-for-profit organization dedicated to civil justice reform and access to justice research and advocacy. Established by the Canadian Bar Association and affiliated with Osgoode Hall Law School, the CFCJ envisions an accessible, sustainable and effective justice system for all Canadians.

**Overview of the Cost of Justice project.** The Cost of Justice project (2011-2017) examines the social and economic costs of Canada’s justice system. It is guided by two questions: What is the cost of delivering access to justice? And what is the cost of not delivering access to justice? Comprised of leading researchers investigating various dimensions of access to justice and cost across the country, the Cost of Justice project is producing empirical data that will inform the future of access to justice in Canada and abroad. The lead research team includes: Trevor C.W. Farrow (Principal Investigator), Nicole Aylwin, Les Jacobs, Lisa Moore, and Diana Lowe.

The Cost of Justice project is funded by a \$1 million grant from the Social Sciences and Humanities Research Council of Canada. For more details please visit Canadian Forum on Civil Justice, “Cost of Justice”, online: CFCJ <[www.cfcj-fcjc.org/cost-of-justice](http://www.cfcj-fcjc.org/cost-of-justice)>.



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